

ISOLA SANTA CRISTINA

private island retreat

TERMS & CONDITIONS

1. BOOKING

- a) After sending an availability request, the client will receive an email within two working days with availability information for Isola Santa Cristina.
- b) After receiving confirmation of availability, the client will then confirm the booking by wire transfer of 40% of the sum total to the following account:

Ammiana Srl
Via Famagosta 2
Lido di Venezia VE 30126
Italia

CF: 02839150212
UID: IT02839150212

Bank Details:

Beneficiary Name: Ammiana srl
Beneficiary Address: Via Famagosta 2, Lido di Venezia, VE 30126, Italia
Bankname: Revolut
Account: GB20 REVO 0099 6970 2697 01
Bankcode BIC/SWIFT: REVOGB21
Intermediary BIC/SWIFT: BARCGB22

We recommend [revolut.com](https://www.revolut.com) for easy transfer.

Within 4 days of receipt of the above, the client will receive a booking confirmation by email.

- c) The balance must be paid 20 days before arrival.
- d) Isola Santa Cristina reserves the right to refuse a booking at its own discretion.
- e) The lease of the island expires automatically at the end of the agreed term.

2. WITHDRAWAL OR CANCELLATION BY THE CLIENT

- a) Cancellation by the client for any reason, or by Isola Santa Cristina (point 1d) due to the client's failure to pay the amount due in order to secure the booking, implies payment by the client of the following amounts:
- if the cancellation takes place 10 weeks prior to arrival: 25% of total amount.
 - if the cancellation takes place from 10 weeks to 8 weeks prior to arrival: 40% of total amount.
 - if the cancellation takes place 8 weeks or less prior to arrival: 100% of total amount.
- b) Cancellation must be made in writing by email at info@veniceprivateisland.com.

3. SECURITY DEPOSIT

A Security Deposit of EUR 3,000,00 is required against any breakage or damages to the villa or to its furniture and equipment caused by the client during the rental period. This is payable to Isola Santa Cristina upon presentation of a credit card upon arrival at Isola Santa Cristina.

Credit card details will be automatically recorded and subsequently cancelled by Isola Santa Cristina once our housekeeping team has confirmed that no breakage or damage to the apartment or its furniture and equipment has occurred during the rental period.

4. ARRIVAL AND DEPARTURE TIMES

- a) The client shall inform Isola Santa Cristina of arrival time at least 5 working days prior to arrival.
- b) Isola Santa Cristina will arrange for transportation from and to Marco Polo Airport or Fondamenta Nuove in Venice. There will be no extra charge for this transport.
- c) Time of arrival is every day between 2:00 p.m. and sunset.
- d) Please note that an earlier arrival can be requested, but that arrival after dark is impossible. Our boat will not operate after sunset due to safety regulations.
- e) The island must be vacated by 11:00 a.m. on the last day of rental period, if not otherwise agreed between Isola Santa Cristina and the client.

5. ACCESS

The owner or his/her representative shall be allowed access to the villa at any reasonable time during rental period for purposes of inspection and maintenance.

6. NUMBER OF PEOPLE

- a) The number of persons using the island and the villa are not to exceed 16.
- b) Pets are not permitted in the villa unless explicitly agreed to in writing.
- c) Sub-leasing of the leased villa is not permitted.
- d) Failure to comply with any provision contained in this section 6 shall entitle Isola Santa Cristina to request the client to vacate the leased apartment immediately.

7. EXTRAS

- a) All costs for additional services such as private chef service, transportation by boat, and yoga will be negotiated with the guest in advance.
- b) Isola Santa Cristina will deduct the cost of any unpaid extras from the client's Security Deposit in the correct amount.

8. CLEANING AND CONDUCT

- a) Daily general cleaning of the villa will be provided at no extra charge.
- b) The signatory on the booking form will be held responsible for the correct and decent behaviour of all guests using the villa.
- c) Should any guest behave in an unacceptable manner, according to civilised standards, Isola Santa Cristina may request the client to vacate the island immediately.

9. LIABILITY AND PERSONAL RESPONSIBILITY

The client, its family members and/or accompanying persons (hereinafter "client") are made aware that the most parts of the Isola Santa Cristina were deliberately left in natural state. Therefore the client may run certain risks due in particular to the natural state of the island.

Ammiana Srl declines any responsibility for the following activities on the island:

- a) Use of the swimming pool.

Such use is at own risks and forbidden at nightfall. It is mandatory to access the swimming-pool-area with suitable (e.g. antislip) footwear. The presence of a pool attendant is not foreseen.

- b) Walking on the island.

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The island is surrounded by water. Therefore the client has to pay attention and use suitable (e.g. antislip and stable) footwear when wandering on the island. The presence of a pool attendant is not foreseen.

c) Use of fireplaces.

The open fireplaces on the island may be lighted up only from authorized personnel.

d) Use of on-site sports equipment.

Such use is at own risk and forbidden at nightfall. The presence of rescue personnel is not foreseen.

e) Use of car-garage on the mainland.

Ammiana Srl, on specific request and if available, places at disposal on the mainland of Venice a car-garage to be used by the client. The garage can be locked, but it is not guarded, so Ammiana Srl cannot be held liable for damages on and/or for theft of the client's car.

f) Use of motorboats.

On the island the client may order a motorboat with driver. The client is obliged to observe and follow all instructions, in particular safety instructions, given by the driver. Ammiana Srl declines any responsibility for any damages resulting from non-compliance with the aforesaid instructions.

g) Yoga lessons

The client may participate at yoga lessons on the island. With the participation the client acknowledges that such lessons involves a certain risk of injury depending on the personal conditions and therefore Ammiana Srl declines any responsibility for personal harm arising thereof.

10. APPLICABLE LAW AND JURISDICTION

The present conditions shall be deemed and construed according to the Laws of Italy. Any dispute arising out or in connection with the present conditions shall be subject to the exclusive jurisdiction of the Court of Venice (*Tribunale di Venezia*).